

BETTS AVENUE MEDICAL CENTRE

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FRIENDS AND FAMILY TEST

RESULTS JANUARY 2015

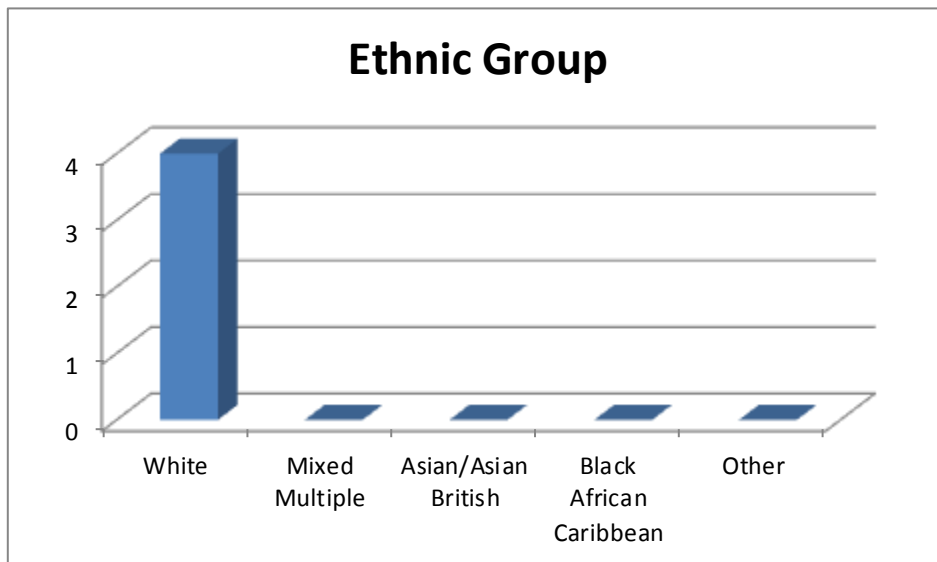
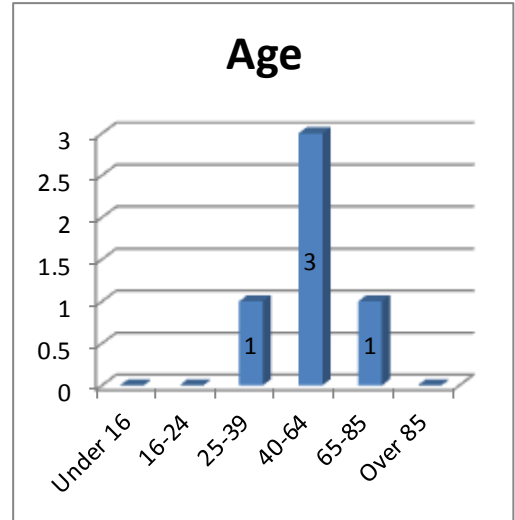
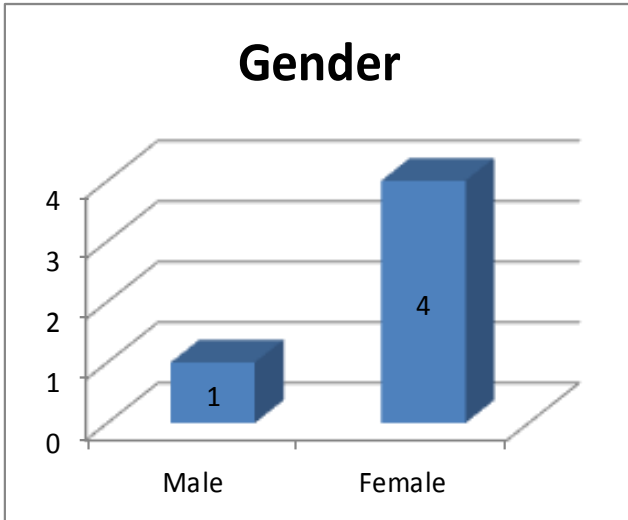
In December 2014 GP Surgeries had to offer the Friends and Family Test Questionnaire to all patients and have to report the results each month.

These are the results of questionnaires received at the surgery during January 2015.

The practice received 5 completed questionnaires.



PATIENT DEMOGRAPHICS



Not all patients completed the demographics section of the questionnaire.

PATIENT COMMENTS

Extremely happy with my doctor, she looks after me with my mental health problems.

Pleasant reception, never wait too long for appointment, doctors usually on the ball.

Doctors especially Dr Black is a fantastic doctor who I have every confidence in. Very happy that you can ring in advance to make appointments. Receptionists are most friendly and helpful.

Great family doctors. Fab staff.

Always the staff have been very friendly and helpful in every way.

Julie Wade
Practice Manager
February 2015