

## BETTS AVENUE MEDICAL CENTRE

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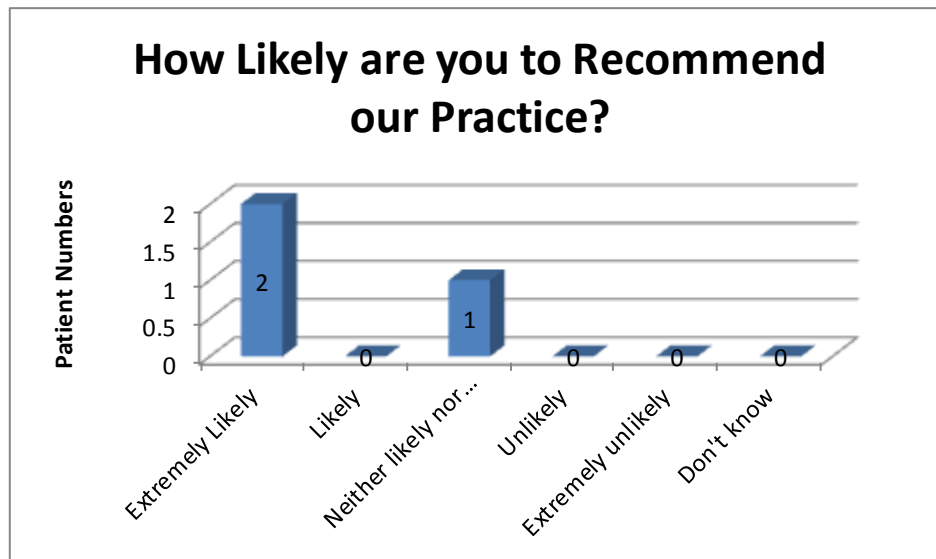
# FRIENDS AND FAMILY TEST

## RESULTS FEBRUARY 2015

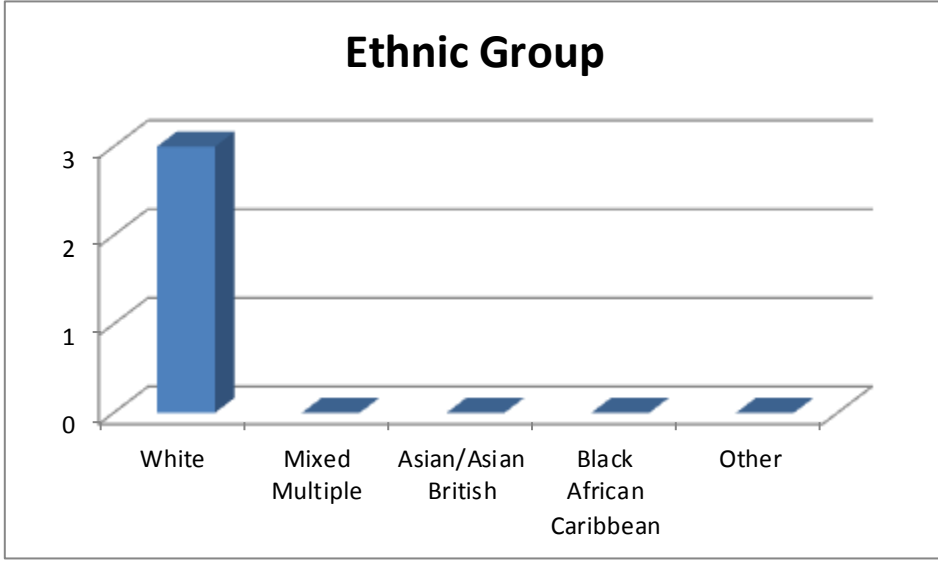
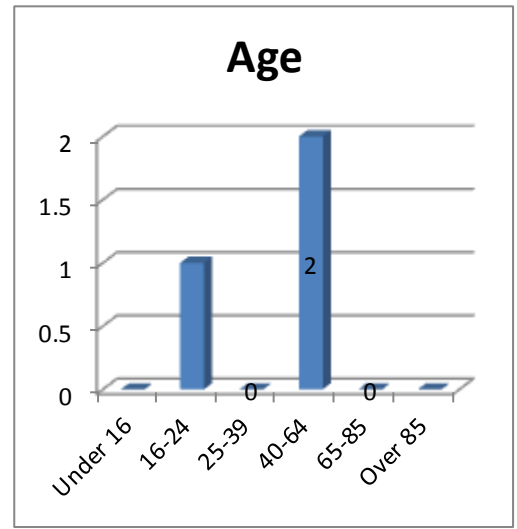
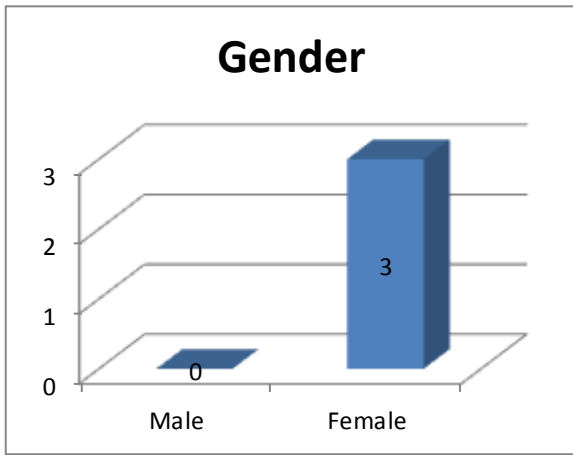
In December 2014 GP Surgeries had to offer the Friends and Family Test Questionnaire to all patients and have to report the results each month.

These are the results of questionnaires received at the surgery during February 2015.

The practice received 3 completed questionnaires.



# PATIENT DEMOGRAPHICS



# PATIENT COMMENTS

## Comments

The GPs have been extremely supportive to me and my son who has a mental health illness.

Very good doctors and nurses who work very hard for their patients. Also receptionist are good and pleasant.

The surgery needs refurbished and updated.

Julie Wade  
Practice Manager  
March 2015